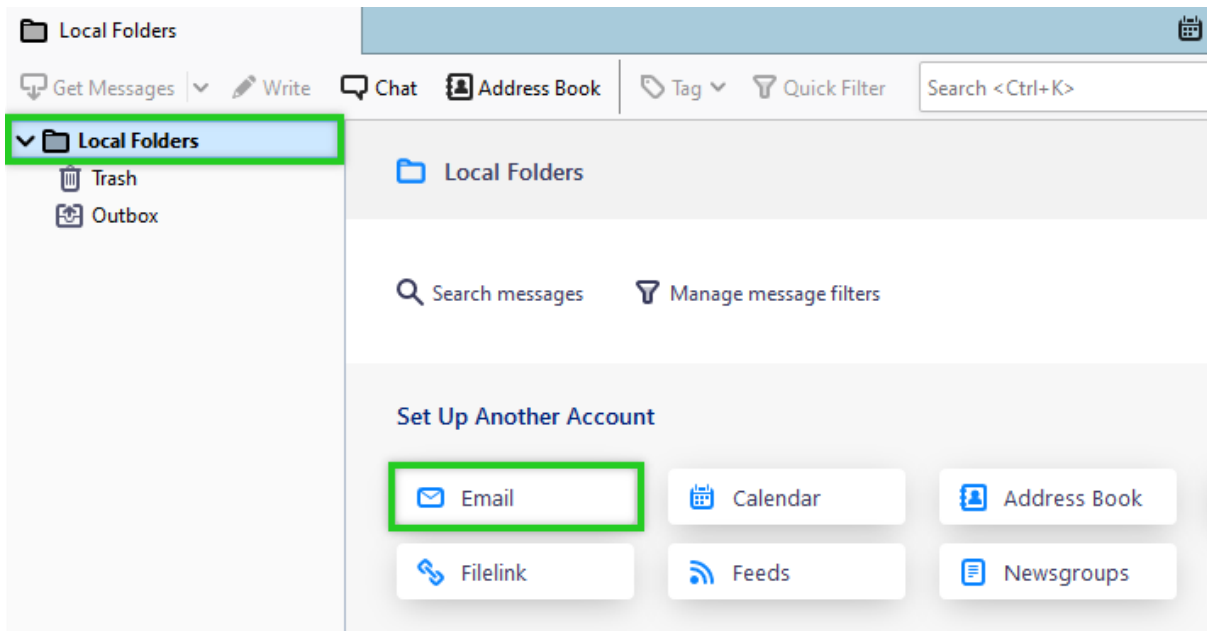


## Setting Up a Mail Basic Account in Thunderbird

- Open Mozilla Thunderbird.
- Click **Local Folders** in the navigation bar on the left.
- In the **Set Up Another Account** section, click **Email**.



- Enter your name, email address, and the password for your email address. [Forgot your password?](#)
- Click **Configure Manually**.





Set Up Your Existing Email Address




### Set Up Your Existing Email Address

Use your current email address

Your name:  

Email address:  

Password:  

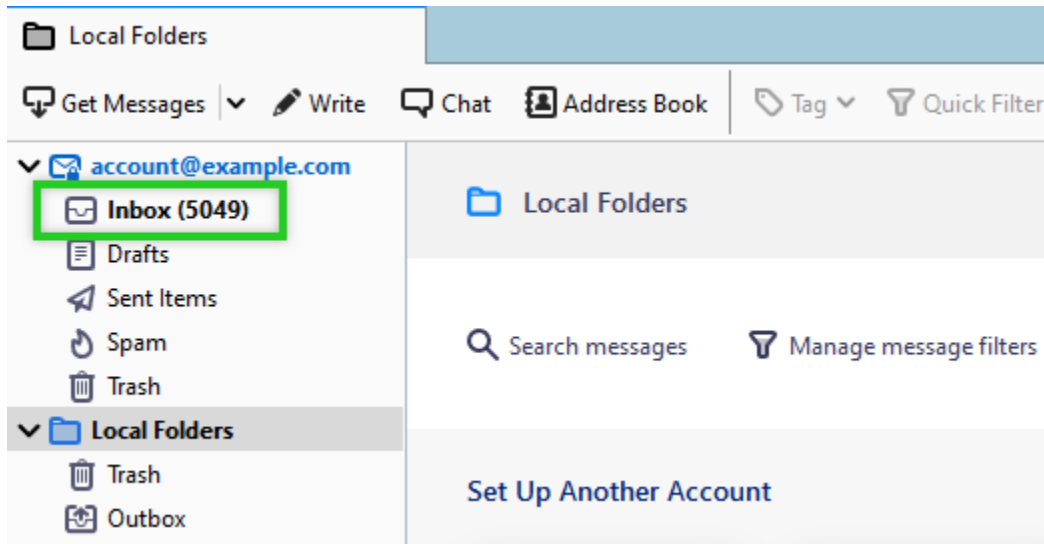
Remember password

- Additional settings will be displayed. To configure your account for the IONOS email servers, enter/select the following settings:

	TYPE	SERVER ADDRESS	PORT	SSL	AUTHENTICATION
Incoming	IMAP	imap.ionos.co.uk	993	SSL/TLS	Normal password
Outgoing	SMTP	smtp.ionos.co.uk	587	STARTTLS	Normal password

- Make sure your full email address has been entered in the **Username** fields and click **Done**.

Your account is now set up. To retrieve your emails, click on **Inbox** in the navigation bar on the left.



#### Notes

- If you receive an error message when you try to set up your email account, see the following article for possible causes and solutions:

[Email Client Setup Failure](#)

- If you receive a server error when sending email, open the account's settings in Thunderbird and change the port and SSL settings for the outgoing mail server.

The following are the alternative settings for the outgoing mail server:

	TYPE	PORT	SSL	AUTHENTICATION
Outgoing	SMTP	465	SSL/TLS	Normal password